

HRem is looking for a person to support the team of our international partner in Budapest/Vecsés.

We are currently looking for a **Customer Support Business Specialist**.

### **What awaits you?**

- Support overall parts logistic process
- Manage and control parts ordering process
- Use SAP and different internal systems
- Be in daily contact with Dealer network
- Be in daily contact with central logistic team
- Keep contact with local partners, suppliers
- Create regular and occasional customer support related reports and presentations
- Monitor the status of the campaigns/projects/KPIs
- Tracking Dealer performance
- Active participation in regular internal workshops and conferences

### **What you should bring along?**

- College or university degree, preferably on technical area
- At least 2 years of experience in similar position
- Technical knowledge, at least affinity and digital mindset
- Customer focused and positive, assertive, and open personality
- Strong analytical, precise and structural skills
- Good written and verbal communication skills both in Hungarian and in English
- Type-B driving license
- Computer proficiency in Windows environment using MS Office including PowerPoint and Excel.

### **What we offer:**

- Dynamic, and diverse team
- A varied range of tasks with the opportunity for development and innovation
- Modern working environment and flexible work options
- Qualified onboarding process and mentoring
- Chance to work in premium segments

### **Requirements:**

We are looking forward to receiving your online application including information about your earliest possible start date and salary requirements via: [here](#).

**We can only consider applications in English language.** We are looking forward to receiving your online application.